

WHAT DOES HOSPICE DO?

- We are a member of the Hospice Palliative Care Team.
- Hospice Society Volunteers provide compassionate, supportive care.
- Hospice Society Volunteers visit clients and their families providing companionship to patients, as well as support and respite for caregivers.
- Hospice Society staff and Volunteers help ensure excellence in Hospice care in Chilliwack.

We offer the following services

Hospice Residence Visitation
Hospital Visitation
Home Visitation
Vigil Support
One-on-One Support
Bereavement Follow-up Support
Bereavement Visitation
First Step Grief Support Group
Second Step Grief Support Group
Teen's Grief Support Group
Children's Grief Support Group
Resource Lending Library
Community Workshops
Ongoing Volunteer Training
Community Presentations
Relaxation Program

CHILLIWACK HOSPICE SOCIETY

Mission Statement

Chilliwack Hospice Society is a community based Volunteer organization which accepts death as a part of life. We support individuals and families during the dying and grieving process.

Our Values

- 1. We believe that every person has worth and a right to be treated with gentleness and respect.*
- 2. We believe that every person has the potential to experience hope, wonder and joy.*
- 3. We believe that diversity and inclusiveness are vital to the strength of our organization.*
- 4. We believe that the strength of relationships in our organization is based on trust and open communication.*



Also funded by Chilliwack Bingo



One-on-One Support



Chilliwack Hospice Society

45360 Hodgins Avenue
Chilliwack, B.C. V2P 1P5
Tel: 604-795-4660
Fax: 604-795-2476

Email: info@chilliwackhospice.org
Web: www.chilliwackhospice.org

Registered Charity #867303232RR0001



HOSPICE ONE ON ONE SUPPORT

- Hospice is a philosophy of holistic care providing physical, social, emotional and spiritual care to dying people, their caregivers, family and friends.

- Hospice is an approach to care which:
 - ❖ Emphasizes comfort, dignity and quality of life.
 - ❖ Offers support to patients, their families and friends.
 - ❖ Provides friendship and assistance from Volunteers who understand the needs of patients and their families.
- We recognize that people are different and have different individual needs. For this reason, we encourage patients and families to let the Volunteer know what would be most helpful. Our Volunteer Coordinator assesses each client's needs and matches them to an appropriately skilled and trained Volunteer.

***Historically, Hospice is defined as
a resting place on a journey.
Medieval Hospices provided care
and concern for both the body
and spirit of travelers.***

SUPPORT SERVICES

- Hospice Volunteer companions offer confidential and free of charge support services to clients and families at our Centre, in their homes, in the Cascade Hospice Residence, in the hospital or community care facilities by:
 - ❖ Being someone to talk with
 - ❖ Listening without judgment
 - ❖ Sharing memories and feelings
 - ❖ Providing companionship
 - ❖ Sharing quiet time
 - ❖ Going for walks or lunch
 - ❖ Relieving family caregivers for short periods
 - ❖ Providing a link to Hospice Staff

Chilliwack Hospice Society Volunteers have been screened and trained and offer support in a listening capacity.

*We will listen . . .
to comfort you
and those you love.*

Chilliwack Hospice Society Volunteers are people with kind hearts and a willingness just to be there when they are needed for both the patient and their families.

Our Volunteers are members of the Chilliwack community who bring a richness of life experiences, skills and compassion to their role as companions.

Referrals for a Hospice Volunteer

Request for a Volunteer may be made by a doctor, health care professional, friend, family member or the patient.

To request a Hospice Volunteer, bereavement support or for more information, please contact:

Chilliwack Hospice Society
Tel: 604-795-4660
Email: info@chilliwackhospice.org

HOSPICE VOLUNTEERS

- Successfully complete the 30-hour Hospice Volunteer Training Program.
- Sign confidentiality pledges and undergo RCMP security and reference checks.
- Listen without judging or giving advice.
- Have access to continued education in the field of hospice palliative care and bereavement support.
- Offer assistance with practical concerns and refer to professionals or other agencies when appropriate.
- Have a wide range of life experience and skills that enable them to meet the special needs of those facing a life-threatening illness or bereavement.
- Are culturally sensitive and respectful.
- Live in our community.